



MEDIA RELEASE

Metropolitan Government of Nashville and Davidson
County

EMERGENCY COMMUNICATIONS CENTER

TERRY GRIFFITH, INTERIM DIRECTOR

FOR IMMEDIATE RELEASE
OCTOBER 1, 2007

CONTACT: AMANDA SLUSS
615.880.2962 (OFFICE)
615.533.0978 (CELL)

SEVEN NEW 9-1-1 TELECOMMUNICATORS GRADUATE MONDAY

NASHVILLE, Tenn. – The Metro Emergency Communications Center (ECC) adds seven men and women to its staff this afternoon as Nashville's newly trained 9-1-1 telecommunicators graduate from seven weeks of classroom training, receive their badges and begin three months of on-the-job training.

The graduation ceremony begins at 2 p.m. at Metro's North Police Precinct, 2231 26th Avenue North, in the Community Room.

The members of ECC Session 25 began training on August 13, 2007. The new emergency telecommunicators have learned police 10 codes, signals and dispositions; Emergency Medical Dispatch and Emergency Fire Dispatch/codes; the CAD (computer aided dispatch) system; NCIC functions and certification; Association of Public-Safety Communications Officials (APCO) certification; CPR and much more.

They will spend the next three months (one month on each shift) accompanied by an APCO certified trainer answering 9-1-1 and police non-emergency calls before managing calls by themselves. After approximately three months of call taking, they return to the classroom to embark on two weeks of Law Enforcement Dispatch training.

The media and public are invited to attend the graduation ceremony.

###

Emergency Communications Center
2060 15th Avenue South
Nashville, TN 37212
Phone: (615) 401-6270